

Conclusion

Early and favorable acceptance of this Application is respectfully requested.

Respectfully submitted,

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**Mark-Up of Specification**

At Page 1, Lines 2-5, under the heading "Cross-Reference to Related Applications," please replace the existing paragraph with:

**This application claims the benefit under 35 U.S.C. § 120 of U.S. Application Serial No. 09/639,491, filed August 15, 2000, entitled "COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR MONITORING AND MANAGING BUSINESS PROCESSES AND ASSOCIATED RESOURCES."** [This application claims priority to U.S. Patent Application Serial No. 09/639,491, filed on August 15, 2000, entitled "COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR MONITORING AND MANAGING BUSINESS PROCESSES AND ASSOCIATED RESOURCES."]